

BPR TARRIF GUIDE 2023/ GUIDE TARIFAIRE DE LA BPR 2023/ IBICIRO NGENDERWAHO BYA BPR MU MWAKA WA 2023

Services/ Serivisi	Personal Banking/ Serivisi za Banki zihabwa umuntu ku giti cye/ es services bancaires personnels	SME Banking/ Ibigo bito n'ibiciriritse/ PME	Corporate/ Abakiliya banini/ Les grandes entreprises et les personnes morales
Ledger/ Transaction fees/Frais de tenue de compte/ de transaction/ikiguzi cyo gucunga konti/ibyakoreweho	Fees / Charges/Frais /Ikiguzi	Fees / Charges/Frais /Ikiguzi	Fees / Charges/Frais /Ikiguzi
Current Account Bundle (ledger fee)/Compte courant (frais de tenue de compte)/ Konti isanzwe yo kubitsa no kubikuza (amafaranga yo gucunga konti)	Frw 1,000 / USD2/ EUR2 / GBP2 / (KES200)	Frw 3000 / USD3 / EUR3 / GBP3 / (KES300)	Frw 5,000 / USD5 / EUR05 / GBP5 / (KES500)
Current Account Pay as you go (ledger fee)/ Compte courant « payez au fur et à mesure »>> (frais de tenue de compte)/ Konti yo kubitsa no kubikuza yishyura ari uko ikoreshejwe (amafaranga yo gucunga konti)	Free/gratuit/Nta kiguzi	Free/gratuit/Nta kiguzi	Free/gratuit/Nta kiguzi
Transactional account Pay as you go (fee over the counter)/ Les frais à payer aux transactions faites au guichet/Amafaranga yishyurwa n'ubikuriye kuri gishe	Frw 200/ transaction with a min of Frw 500 per month/ 200Frw par transaction avec un minimum de 500Frw par mois/ 200 uko ubikuje ariko amake ku kwezi akaba 500Frw	Frw 200/ transaction with a min of Frw 500 per month/ 200Frw par transaction avec un minimum de 500Frw par mois/ 200 uko ubikuje ariko amake ku kwezi akaba 500Frw	Frw 200/ transaction with a min of Frw 500 per month/ 200Frw par transaction avec un minimum de 500Frw par mois/ 200 uko ubikuje ariko amake ku kwezi akaba 500Frw
Transactional Account Pay as you go (ledger fee)/ Frais à payer sur les transactions faite au compte(Frais de tenue de compte)/ konti ikoreshwa mu kwishyurana (amafaranga yo gucunga konti)	Free/Gratuit/Nta Kiguzi	Free/Gratuit/Nta Kiguzi	Free/Gratuit/Nta Kiguzi
Transactional Account Bundle/ Paquet de transactions au compte/Ibiciro kuri konti ikoreshwa mu kwishyurana	Frw 1,000 / USD2/ EUR2 / GBP2 / (KES200)	Frw 1,000 / USD2/ EUR2 / GBP2 / (KES200)	Frw 1,000 / USD2/ EUR2 / GBP2 / (KES200)
Virtual account Pay as you go/Compte virtuel/ Konti ifungurwa hifashishijwe ikoranabuhanga	Free/Gratuit/Nta kiguzi	N/A: Ntibikoreshwa	N/A: Ntibikoreshwa
Advantage Service fee/Frais de Services VIP/ Ikiguzi ku wahawe serivi y'ikirenga	Frw 20,000	Frw 20,000	Frw 20,000
Agent Iwacu Float Accounts/Agent IWACU compte en ligne/ikiguzi kuri konti ikoreshwa n'intumwa ya Banki "agent iwacu"	Free/Gratuit/Nta kiguzi	Free/Gratuit/Nta kiguzi	Free/Gratuit/Nta kiguzi
Saving Account/Compte d'épargne// Konti yo kuzigama	Free/Gratuit/Nta kiguzi	Free/Gratuit/Nta kiguzi	Free/Gratuit/Nta kiguzi
Cash transactions- Local currency (LCY)/Transactions en espèces - Monnaie locale (LCY)	Fees / Charges/Frais /Ikiguzi	Fees / Charges/Frais /Ikiguzi	Fees / Charges/Frais /Ikiguzi
Over the counter withdrawal (amount below the ATM limit) fee- current account/Transactions en espèces - Monnaie locale (LCY) Retrait au guichet d'un montant inférieur à la limite du guichet automatique) compte courant /Kubikuza kuri gishe(Amafaranga ari muni yashobora kubikuzwa kuri ATM- nta kiguzi kuri konti isanzwe	Frw 500	N/A: Ntibikoreshwa	N/A: Ntibikoreshwa
Withdrawal Receipt - CTV/retrait par reçu/ Kubikuza hifashishijwe resi	FRW 1,000 (no cheque no Debit card)/1,000Frw (pas de chèque ni de carte de débit)/1,000Frw (nta sheki nta n'ikarita yo kubikuza no kwishyurana	FRW 1,000 (no cheque no Debit card)/1,000Frw (pas de chèque ni de carte de débit)/1,000Frw (nta sheki nta n'ikarita yo kubikuza no kwishyurana	FRW 1,000 (no cheque no Debit card)/1,000Frw (pas de chèque ni de carte de débit)/1,000Frw (nta sheki nta n'ikarita yo kubikuza no kwishyurana

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Over the counter withdrawal -Savings accounts/Retrait au guichet - Comptes d'épargne/ Kubikuzwa kuri gishe- kuri konti zo kuzigama	Free/Gratuit/Nta kiguzi	Free/Gratuit/Nta kiguzi	Free/Gratuit/Nta kiguzi
Deposit/ Withdrawal using Advantage counter by non members/Dépôt/Retrait au guichet VIP pour les non- membres// Kubitsa/kubikuzwa ukoresheje gishe ya serivisi z'ikirenga kandi utari mubabyemerewe.	FRW 3,000/ transaction/ 3.000 Frw uko ubikije cyangwa ubikuje	FRW 3,000/ transaction/ 3.000 Frw uko ubikije cyangwa ubikuje	FRW 3,000/ transaction/ 3.000 Frw uko ubikije cyangwa ubikuje
Cash transaction (FCY)/Transactions en espèces- en devise /Ibyakozwe mu mafaranga - amafaranga y'u Rwanda			
FCY Cash deposit/Dépôt en espèces- en devise/ Kubitsa amadevize	Fees / Charges/Frais /Ikiguzi	Fees / Charges/Frais /Ikiguzi	Fees / Charges/Frais /Ikiguzi
Up to \$10,000 (and equivalent in other FCY)/ jusqu'à \$10,000 (et équivalent dans les autres devises))/ kugeza ku \$10,000 (cyangwa se bihwaye mu yandi madevize)	Free/Gratuit/Nta kiguzi	Free/Gratuit/Nta kiguzi	Free/Gratuit/Nta kiguzi
Above \$10,000 (and equivalent in other FCY)/ Au-dessus de \$10,000 (et équivalent dans les autres devises)/ Hejuru ya \$10,000 (cyangwa ayo bihwaye mu yandi madevize)	Free/Gratuit/Nta kiguzi	Free/Gratuit/Nta kiguzi	Free/Gratuit/Nta kiguzi
USD cash deposit- Series 2006 and below/Dépôt en espèces en dollars - Série 2006 et inférieure/ Kubitsa inoti yakozwe mu mwaka wa 2006 cyangwa mbere yaho.	10% of the amount /10% du montant / 10% by'agaciro kayo abikije	10% of the amount /10% du montant / 10% by'agaciro kayo abikije	10% of the amount /10% du montant / 10% by'agaciro kayo abikije
USD Cash deposit-Denominations 50 notes and below (USD)/ Dépôt en espèces en Dollar - Les coupures de \$50 et en dessous/Kubitsa inoti za \$50 cyangwa ntoya kuri zo.	2.5% for \$50 notes, and 10% for \$20,\$10,\$5, and 1 /2,5% pour billets de \$50 et 10% pour billets de : \$20, \$10, \$5 et \$1 / 2.5% ku noti za \$50, ni 10% ku noti za \$20, \$10, \$5 na \$1.	2.5% for \$50 notes, and 10% for \$20,\$10,\$5, and 1 /2,5% pour billets de \$50 et 10% pour billets de : \$20, \$10, \$5 et \$1 / 2.5% ku noti za \$50, ni 10% ku noti za \$20, \$10, \$5 na \$1.	2.5% for \$50 notes, and 10% for \$20,\$10,\$5, and 1 /2,5% pour billets de \$50 et 10% pour billets de : \$20, \$10, \$5 et \$1 / 2.5% ku noti za \$50, ni 10% ku noti za \$20, \$10, \$5 na \$1.
KES cash deposit to LCY account/ Dépôt en espèces KES sur le compte en monnaie locale Kubitsa amashilingi ya Kenya kuri konti y'amafaranga y'u Rwanda	1% of the value/1% du montant/1% by'agaciro kayo abikije	1% of the value/1% du montant/1% by'agaciro kayo abikije	1% of the value/1% du montant/1% by'agaciro kayo abikije
FCY Cash withdrawals /Retraits d'espèces en devise/kubikuzwa amadevize	Fees / Charges/Frais /Ikiguzi	Fees / Charges/Frais /Ikiguzi	Fees / Charges/Frais /Ikiguzi
Up to \$10,000 (and equivalent in other FCY)/ jusqu'à \$10,000 (et équivalent dans les autres devises)/ Kugeza ku \$10,000 (cyangwa se bihwaye mu yandi madevize)	5USD / GBP5 / EUR 5 / KES 500	5USD / GBP5 / EUR 5 / KES 500	5USD / GBP5 / EUR 5 / KES 500
Above \$10,000 (and equivalent in other FCY)/ Au-dessus de \$10,000 (et équivalent dans les autres devises)	0.5% of the amount/0,5% du montant/ 0.5% by'agaciro kayo abikuje	0.5% of the amount/0,5% du montant/ 0.5% by'agaciro kayo abikuje	0.5% of the amount/0,5% du montant/ 0.5% by'agaciro kayo abikuje
Cheques/Chèques/ Sheki	Fees / Charges/Frais /Ikiguzi	Fees / Charges/Frais /Ikiguzi	Fees / Charges/Frais /Ikiguzi
Cheque Book (24 Leaves)/Chéquier (24 Feuilles)/ Agatabo ka sheki (impapuro 24)	Frw 4,000	Frw 4,000	Frw 4,000
Cheque book (48 leaves)/Chéquier (48 Feuilles)/ Agatabo ka sheki (impapuro 48)	Frw 8,000	Frw 8,000	Frw 8,000

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Payment order book/Carnet d'ordres de paiement/Agatabo k'amabwiriza yo kwishyura	FRW 5,000 (24 pages) /FRW 9,500 (48 pages)/5 000 FRW (24formules) / 9,500 FRW (48 pages)/ 5,000 ku gatabo k'impapuro 24 /9,500Frw ku gatabo k'impapuro 48	FRW 5,000 (24 pages) /FRW 9,500 (48 pages)/5 000 FRW (24formules) / 9,500 FRW (48 pages)/ 5,000 ku gatabo k'impapuro 24 /9,500Frw ku gatabo k'impapuro 48	FRW 5,000 (24 pages) /FRW 9,500 (48 pages)/5 000 FRW (24formules) / 9,500 FRW (48 pages)/ 5,000 ku gatabo k'impapuro 24 /9,500Frw ku gatabo k'impapuro 48
Express Cheque book (Delivery within 24 hours)/ Carnet de chèques express (Livraison dans 24h)/ Agatabo ka sheki gatanga mu gihe gito (Gatanga mu masaha 24)	Frw 10,000 (24pages)/ Frw 15,000 (48 pages)/10,000Frw (24 formules)/ 15,000Frw (48 formules)/10,000Frw ku gatabo k'impapuro24)/15 000Frw ku gitabo k'impapura48	Frw 10,000 (24pages)/ Frw 15,000 (48 pages)/10,000Frw (24 formules)/ 15,000Frw (48 formules)/10,000Frw ku gatabo k'impapuro24)/15 000Frw ku gitabo k'impapura48	Frw 10,000 (24pages)/ Frw 15,000 (48 pages)/10,000Frw (24 formules)/ 15,000Frw (48 formules)/10,000Frw ku gatabo k'impapuro24)/15 000Frw ku gitabo k'impapura48
Stopping Cheque (per instruction)/Arrêt du chèque (par instruction)/ Guhagarika sheki (utanze amabwiriza)	FRW 5,000 (per leaf and per booklet)/5,000 FRW (par feuille et par carnet)/ 5,000Frw (ku rupapuro no ku gatabo)	FRW 5,000 (per leaf and per booklet)/5,000 FRW (par feuille et par carnet)/ 5,000Frw (ku rupapuro no ku gatabo)	FRW 5,000 (per leaf and per booklet)/5,000 FRW (par feuille et par carnet)/ 5,000Frw (ku rupapuro no ku gatabo)
Unpaid Cheque (insufficient fund)/Chèque impayé (sans provision)/ Sheki itishyuye (itazigamiye)	FRW 5,000 flat/Frais forfaitaire Frw5,000/ Igiciro kidahinduka cya Frw5,000	FRW 5,000 flat/Frais forfaitaire Frw5,000/ Igiciro kidahinduka cya Frw5,000	FRW 5,000 flat/Frais forfaitaire Frw5,000/ Igiciro kidahinduka cya Frw5,000
Certified cheques/Chèques certifiés/Kwemeze ko sheki izigamiye	FRW 10,000	FRW 7,500	FRW 7,500
Cancellation of unused certified cheque/Annulation de chèque certifié non utilisé/ Guhagarika sheki yemejwe ko izigamiye ariko itarakoreshejwe.	Frw 3,000	FRW 3,000	FRW 3,000
Bankers Cheque Issuance/chèques Émis par les autres banques/ sheki zatanzwe n'izindi Banki	FRW 5,000	FRW 5,000	FRW 5,000
Repurchase of bankers cheque/Rachat de chèque de banque/ Kugura sheki zatanzwe n'izindi Banki	FRW 1,000	FRW 1,000	FRW 1,000
Receipt book (24 leaves)/Carnet de reçus (24 feuilles)/Agatabo ka resi (impapuro 24)	FRW2,500	FRW2,500	FRW2,500
Standing Orders (STO)/Ordres Permanents (OP)/ Uburenganzira buhoraho bwo gukuraho amafaranga	Fees / Charges/Frais /Ikiguzi	Fees / Charges/Frais /Ikiguzi	Fees / Charges/Frais /Ikiguzi
Set up fee/Frais de mise en place/Ikiguzi cyo kubushyira kuri konti	FRW 1,000	FRW 2,000	FRW 2,000
Monthly transaction fee within the bank/Frais de transaction mensuels au sein de la banque/ Ikiguzi ngaruka-kwezi ku byakozwe muri Banki	FRW 200 and equivalent in FCY/200 FRW et équivalent en devise / 200 Frw n'amadevize bihwanye.	FRW 200 and equivalent in FCY/200 FRW et équivalent en devise / 200 Frw n'amadevize bihwanye.	FRW 200 and equivalent in FCY/200 FRW et équivalent en devise / 200 Frw n'amadevize bihwanye.
Monthly transaction to Other banks/Transaction mensuelle avec d'autres banques/kohereza amafaranga buri kwezi mu zindi Banki	FRW 500 or equivalent in FCY/500 FRW ou équivalent en devise/ 500Frw cyangwa amadevize bihwanye	FRW 500 or equivalent in FCY/500 FRW ou équivalent en devise/ 500Frw cyangwa amadevize bihwanye	FRW 500 or equivalent in FCY/500 FRW ou équivalent en devise/ 500Frw cyangwa amadevize bihwanye
Unpaid standing orders (insufficient fund) / Ordres permanents impayés (compte sans provision)/Uburenganzira bwo gukuraho amafaranga butakozwe kubera konti itazigamiye	FRW 5,000	FRW 5,000	FRW 5,000
Amendment/Amendement/ Guhindura	FRW 2000	FRW 2000	FRW 2000
Cancellation/Annulation/Guhagarika	FRW 2,000	FRW 2,000	FRW 2,000
Standing orders to savings account/Ordres permanents sur compte d'épargne/ Uburenganzira buhoraho bwo gukura amafaranga kuri konti agashyirwa kuri konti yo kuzigama	Free/Gratuit/Nta kiguzi	Free/Gratuit/Nta kiguzi	Free/Gratuit/Nta kiguzi

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Drafts/Des traites bancaires/Inyandiko z'agaciro zishingiwe zitanzwe na Banki	Fees / Charges/Frais /Ikiguzi	Fees / Charges/Frais /Ikiguzi	Fees / Charges/Frais /Ikiguzi
Drafts/Des traites bancaires/Inyandiko z'agaciro zishingiwe zitanzwe na Banki	0.25% min \$35 max \$150/ 0.25% amake ni \$35, amenshi ni \$150	0.25% min \$35 max \$150/ 0.25% amake ni \$35, amenshi ni \$150	0.25% min \$35 max \$150/ 0.25% amake ni \$35, amenshi ni \$150
Other/ Autres/Ibindi	Fees / Charges/Frais /Ikiguzi	Fees / Charges/Frais /Ikiguzi	Fees / Charges/Frais /Ikiguzi
Closing of account/Fermeture de compte/ Gu-funga konti	Free/Gratuit/Nta Kiguzi	Free/Gratuit/Nta Kiguzi	Free/Gratuit/Nta Kiguzi
Dormant account activation/Activation du compte dormant/Ifungurwa rya konti itagikore-shwa	Free/Gratuit/Nta kiguzi	Free/Gratuit/Nta kiguzi	Free/Gratuit/Nta kiguzi
Opinion Letter/Une lettre d'opinion/Ibaruwa igar-agaza uko Banki ibona umukiliya	FRW 10,000	FRW 10,000	FRW 10,000
Letter of introduction/Account confirmation/ Lettre d'introduction/Confirmation de compte/ Ibaruwa yemeza ko umukiliya afite konti muri Banki	FRW 10,000	FRW 10,000	FRW 10,000
Declaration of balances/Déclaration des soldes/ Kugaragaza uko konti zihagaze	FRW 10,000	FRW 10,000	FRW 10,000
Promise of line of credit/Promesse d'une ligne de crédit/Kwemera ko umukiliya ashobora kuza-habwa inguzanyo y'ingoboka	FRW 50,000	FRW 50,000	FRW 50,000
Certificate of undebtedness/Attestation de créance/de non créance/ icyemezo cy'uko ufite cyangwa nta nguzanyo ufite muri Banki	Frw 10,000	Frw 10,000	Frw 10,000
Statement/Relevé/Raporo y'ibyakozwe	Fees / Charges/Frais /Ikiguzi	Fees / Charges/Frais /Ikiguzi	Fees / Charges/Frais /Ikiguzi
Account balance Inquiry/ Front Office Desk / Over the counter/Demande de solde du compte/ Réception/Au guichet/ Kubaza amafaranga ari kuri konti/ ku mukozi ushinzwe kwakira abakili-ya/ kuri gishe	FRW 300 per request/300 FRW par demande/300 Frw uko uhawe uwo mubare	FRW 300 per request/300 FRW par demande/300 Frw uko uhawe uwo mubare	FRW 300 per request/300 FRW par demande/300 Frw uko uhawe uwo mubare
Bank ACCOUNT statement/Relevé de compte bancaire/ Raporo y'ibyakorewe kuri konti	FRW 1,000/ Page/1,000 FRW/ page/ 1,000Frw kuri buri rupapuro	FRW 1,000/ Page/1,000 FRW/ page/ 1,000Frw kuri buri rupapuro	FRW 1,000/ Page/1,000 FRW/ page/ 1,000Frw kuri buri rupapuro
Certification of balance for Audit purpose/ Cer-tification de solde à des fins d'audit/ Kwemeze amafaranga ari kuri konti hagamijwe ubugenzuzi	Frw 50,000	Frw 50,000	Frw 50,000
E- statement/Relevé électronique/Raporo y'ibyakorewe kuri konti itangwa hifashishijwe ikoranabuhanga	Free/Gratuit/Nta kiguzi	Free/Gratuit/Nta kiguzi	Free/Gratuit/Nta kiguzi
Safe Custody/Garde en sécurité/ Kubikirwa mu mutamenwa	Fees / Charges/Frais /Ikiguzi	Fees / Charges/Frais /Ikiguzi	Fees / Charges/Frais /Ikiguzi
Sealed envelop, small packages/Enveloppe scellée, petits colis/ Ibahasha ifunze neza/Ipaki ntoya	FRW 15,000 per quarter / Frw15,000 par trimestre/ Frw15,000 ku gihembwe	FRW 15,000 per quarter / Frw15,000 par trimestre/ Frw15,000 ku gihembwe	FRW 15,000 per quarter / Frw15,000 par trimestre/ Frw15,000 ku gihembwe
Large boxes/Grandes boîtes/ Amakarito manini FRW	Frw25,000per quarter / 25,000FRW par trimestre / 25,000Frw ku gihembwe	Frw25,000per quarter / 25,000FRW par trimestre / 25,000Frw ku gihembwe	Frw25,000per quarter / 25,000FRW par trimestre / 25,000Frw ku gihembwe
Access charge to safe custody items/Frais d'ac-cès aux objets gardés dans le coffre fort /Ikiguzi cyo gusura ibibitse mu mutamenwa	FRW 2,000	FRW 2,000	FRW 2,000

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Document search Fees 0-3 months/Frais de recherche de documents de 0-3 mois/Gushakirwa kopi y'ibyemezo byatanzwe na Banki bimaze hagati ya 0 n'amezi 3	Frw 10,000	FRW 5,000	FRW 5,000
Document search fee over 3 months/Frais de recherche de documents de 3 mois/Gushakirwa kopi y'ibyemezo byatanzwe na Banki bimaze hejuru y'amezi 3	FRW 20,000	FRW 20,000	FRW 20,000
Document search fee over 1 year/Frais de recherche de documents d'une année /Gushakirwa kopi y'ibyemezo byatanzwe na Banki bimaze umwaka umwe	FRW 30,000	FRW 30,000	FRW 30,000
Retrieval of CCTV Camera Footage /Same day/ Récupération des images du caméra de vidéosurveillance / le même jour-Gushakirwa amashusho yafashwe na kamera zifashishwa mu kureba ibibera muri Banki/uwo munsu	Free/Gratuit/Nta kiguzi	Free/Gratuit/Nta kiguzi	Free/Gratuit/Nta kiguzi
Retrieval of CCTV Camera Footage 2-30 days/ Récupération des images du caméra de vidéosurveillance / de 2-30 jours/Gushakirwa amashusho yafashwe na kamera zifashishwa mu kureba ibibera muri Banki nyuma y'iminsi 2 kugera kuri 30	Frw 25,000	FRW 10,000	FRW 10,000
Retrieval of CCTV Camera Footage 1-2 Months/ Récupération des images de la caméra de vidéosurveillance / d'un mois à 2 mois/Gushakirwa amashusho yafashwe na kamera zifashishwa mu kureba ibibera muri Banki	Frw 25,000	FRW 25,000	FRW 25,000
Treasury bills& Bonds subscription/Souscription des bons du Trésor et titres obligataires de l'Etat/ Kugura inyandiko za Leta zivunjwa amafaranga z'igihe gito cyangwa kinini	FRW 5,000	FRW 5,000	FRW 5,000
FUNDS TRANSFER: LOCAL/TRANSFERT DE FONDS : LOCAL/ Kuherezanya amafaranga : Hagati mu Gihugu	Fees / Charges/Frais /Ikiguzi	Fees / Charges/Frais /Ikiguzi	Fees / Charges/Frais /Ikiguzi
Internal Transfers - Own accounts /Virements internes - à ses propres comptes/ Kohereza amafaranga kuri konti zawe	Frw 500	Frw 500	Frw 500
Internal transfer Multiple entries/Virement aux bénéficiaires différents dans la meme banque/ Kohereza amafaranga kuri konti zitandukanye muri Banki	Frw 500 per beneficiary/500 Frw par bénéficiaire/ 500 atangwa n'uwakirirye amafaranga	Frw 500 per beneficiary/500 Frw par bénéficiaire/ 500 atangwa n'uwakirirye amafaranga	Frw 500 per beneficiary/500 Frw par bénéficiaire/ 500 atangwa n'uwakirirye amafaranga
Internal single transfers Account to Account/ Virements internes uniques de compte à compte/ Kohereza amafaranga inshuro imwe ava kuri konti aya ku yindi	Frw 500	Frw 500	Frw 500
RIPPS/RTGS Transfers- RWF / Transaction/ Transferts RIPPS/RTGS - Frw / Transaction Kohereza amafaranga mu zindi Banki hakoreshejwe "RIPPS/RTGS"	Frw 3,000	Frw 3,000	Frw 3,000
RIPPS/RTGS Transfers- USD amounts up to \$100,000 / Transaction/Transfers RIPPS/RTGS - Montants en dollar jusqu'à 100 000 \$ / Transaction/ Transaction- Kohereza \$ mu zindi banki agera ku \$100,000 hakoreshejwe "RIPPS/RTGS"	\$3	\$3	\$3

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Local outward transfer - USD above \$100,000(to be sent by SWIFT)/Virement local sortant supérieur à \$ 100,000 (à envoyer par SWIFT)/ Ku-horeza arenze \$ 100,000 hakoreshejwe SWIFT	0.5% of value transferred - min \$35, max \$200 /0,5% de la valeur transférée - min \$35, max \$200 \$/ 0.5% by'agaciro k'ayohere- jwe-make ni \$35, amenshi ni \$200	0.5% of value transferred - min \$35, max \$200 /0,5% de la valeur transférée - min \$35, max \$200 \$/ 0.5% by'agaciro k'ayohere- jwe-make ni \$35, amenshi ni \$200	0.5% of value transferred - min \$35, max \$200 /0,5% de la valeur transférée - min \$35, max \$200 \$/ 0.5% by'agaciro k'ayohere- jwe- \$ make ni \$35, amenshi ni \$200
Incoming RIPPS/RTGS Transfers all currencies single/Transferts entrant unique RIPPS/RTGS toutes devises- Kwakira amadevize yose n'amafaranga y'u Rwanda hakoreshejwe RIPPS/RTGS	FRW 500	FRW 500	FRW 500
Local Transfer (EFT) - Local Currency single/ Transfert local (transfert électronique de fonds) - Monnaie locale / Kohereza mu Gihugu amafaranga y'u Rwanda inshuro imwe	FRW 1,000	FRW 1,000	FRW 1,000
Local Transfer (EFT) - Foreign Currency / Transfert local (transfert électronique de fonds) - en Devise / Kohereza mu Gihugu -amadevize (Hakoreshejwe ikoranabuhanga)	\$3	\$3	\$3
Multiple credit posting (EFT) outward - Bulk/ Créditer multiple comptes (TEF) vers les autres Banques - En vrac/Kohereza amafaranga kuri konti zitandukanye - ingunga imwe	FRW 1,000 from sender/FRW 1,000 de l'expéditeur/yishyurwa n'uwohereje	FRW 1,000 from sender/FRW 1,000 de l'expéditeur/yishyurwa n'uwohereje	FRW 1,000 from sender/FRW 1,000 de l'expéditeur/yishyurwa n'uwohereje
RRA e-Tax Collection_ Bank customers/perception électronique de l'impôt RRA- Client de la Banque /Kwishyurira muri Banki imisoro y'ikigo cy'Igihugu cy'imisoro n'amahoro- ku bakiliya ba Banki	Frw 500/per transaction- 500Frw/uko wishyuye	Frw 500/per transaction- 500Frw/uko wishyuye	Frw 500/per transaction- 500Frw/uko wishyuye
RRA e_Tax Collection_ Non Bank customers/ perception électronique de l'impôt RRA- les non clients de la Banque/ Kwishyurira muri Banki imisoro y'ikigo cy'Igihugu cy'imisoro n'amahoro- kubatari abakiliya ba Banki	Frw 1,000/per transaction- / par transaction/1,000Frw uko wishyuye	Frw 1,000/per transaction- / par transaction/1,000Frw uko wishyuye	Frw 1,000/per transaction- / par transaction/1,000Frw uko wishyuye
Bulk payments (Salary Payments)/Paiements groupés (paiements de salaire) - Kwishyura imishahara ingunga imwe	Frw 500 per beneficiary/500 Frw par bénéficiaire/500 ku wakiriye umushara	N/A: Ntibikoreshwa	N/A: Ntibikoreshwa
Instant payments from the Bank to other KCB Group Subsidiaries/Paiements instantanés de la Banque aux autres Filiales du Groupe KCB/ Kwishyura ako kanya ava muri Banki ajya mu bindi bigo bishamikiye kuri KCB Group	Fees / Charges/Frais /Ikiguzi	Fees / Charges/Frais /Ikiguzi	Fees / Charges/Frais /Ikiguzi
Intercompany - Cash deposit - In local currency/ Intersociétés - Dépôt en espèces - En devise locale équivalent à :/Kubitsa hagati y'ibigo- amafaranga y'u Rwanda ahwanye na:	1% of value/1% de sa valeur/1% y'ayo abikije	1% of value/1% de sa valeur/1% y'ayo abikije	1% of value/1% de sa valeur/1% y'ayo abikije
Intercompany - Cash withdrawals - In local currency / Retraits d'espèces - Intersociétés - En monnaie locale /Kubikuza hagati y'amashami ya KCB	1% of value/1% de sa valeur 1%/ 1% y'ayo abikuje	1% of value/1% de sa valeur 1%/ 1% y'ayo abikuje	1% of value/1% de sa valeur 1%/ 1% y'ayo abikuje
Intercompany - Transfers - In local currency / Intersociétés - Transferts - En monnaie locale/ Kohereza amafaranga y'u Rwanda hagati y'amashami ya KCB	\$20 flat/20\$ forfaitaire/\$20 adahinduka	\$20 flat/\$20 forfaitaire/\$20 adahinduka	\$20 flat/20\$ forfaitaire/\$20 adahinduka

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INTERNATIONAL PAYMENTS:/PAIEMENTS INTERNATIONAUX :Kwishyura mu mahanga	Fees / Charges/Frais /Ikiguzi	Fees / Charges/Frais /Ikiguzi	Fees / Charges/Frais /Ikiguzi
Outward Payment/Paiement sortant Kwishyura hanze ya Banki			
Transfer to other banks (SWIFT) - In local currency equivalent to: /Virement vers d'autres banques (SWIFT) - En monnaie locale/ :Kohereza mu zindi Banki (ukoresheje SWIFT) mu mafaranga y'u Rwanda	0.5% min- \$30 max \$300/ 0.5% min- \$30 max- \$300 / 0.5% amake ni \$30 amenshi ni \$300	0.5% of value transferred - min \$35, max \$200/ 0.5% de la valeur transférée - min \$35, max \$200/ 0.5% by'agaciro k'ayoherejwe - amake ni \$35, amenshi ni \$200	0.5% of value transferred - min \$35, max \$500/ 0,5% de la valeur transférée - min \$35, max \$500/ 0.5% by'agaciro k'ayoherejwe - amake ni \$35, amenshi ni \$500
SWIFT Amendment (where errors originate from the customer)/ Amendement au SWIFT (lorsque les erreurs proviennent du client)/ Guhindura SWIFT (Igihe ikosa ryakozwe n'umukiliya)	FRW 10,000	FRW10,000	FRW10,000
Swift Cancellation/ Annulation du SWIFT /Guhagarika SWIFT	FRW 10,000	FRW10,000	FRW10,000
Inward payments:Versements entrants :Ayishyuwe yoherejwe mu Banki	Fees / Charges/Frais /Ikiguzi	Fees / Charges/Frais /Ikiguzi	Fees / Charges/Frais /Ikiguzi
Inward payments- SWIFT / Paiements entrants - SWIFT/ Ayishyuwe yoherejwe muri Banki- SWIFT	FRW 15,000	FRW20,000	FRW20,000
EXCHANGE RATES /TAUX DE CHANGE/ Iqipimo cy'ivunjisha	Fees / Charges/Frais /Ikiguzi	Fees / Charges/Frais /Ikiguzi	Fees / Charges/Frais /Ikiguzi
Exchange rates of the day/ Taux de change du jour /Igiciro cy'ivunjisha cy'uwo munsu	Negotiable above \$5,000/ Négociable au-dessus de \$5 000/ byumvikanwaho ku \$ arenze \$5,000	Negotiable above \$5,000/ Négociable au-dessus de \$5 000/ byumvikanwaho ku \$ arenze \$5,000	Negotiable above \$5,000/ Négociable au-dessus de \$5 000/ byumvikanwaho ku \$ arenze \$5,000
ALTERNATIVE CHANNELS/services alternatifs /Izindi serivisi wakoresha			
1. ATM Transaction/Transaction au guichet automatique /Gukoresha ibyuma bibikuzwaho	Fees / Charges/Frais /Ikiguzi	Fees / Charges/Frais /Ikiguzi	Fees / Charges/Frais /Ikiguzi
Cash withdrawal (on us) - FRW/ Retrait d'espèces (Dans la Banque) - FRW/Kubikuza amafaranga y'u Rwanda (ku byuma bya Bank)	FRW 250	FRW 250	FRW 250
Cash withdrawal (on us) - \$/ Retrait d'espèces (Dans la Banque) - USD/Kubikuza \$ (ku byuma bya Banki)	\$1	\$1	\$1
Cash withdrawal (off us) - FRW/ Retrait d'espèces en FRW (Dans les autres Banques)/ Kubikuza FRW (ku byuma b'izindi Banki)	FRW 1,000	FRW 1,000	FRW 1,000
Card transaction on international ATMs/ Transaction par carte au guichet automatique internationaux /Gukoresha ikarita yo kubitsa no kwishyurana ku byuma byo kubikuzaho mu mahanga	\$3	\$3	\$3
Withdraw with International cards on our ATMs in RWF/ Retrait avec des cartes internationales sur nos guichets automatiques en Frw/ Kubikuza Frw ku byuma byo kubikuzaho bya Banki wifashishije amakarita yo kubikuza yo mu mahanga	FRW 1,500	FRW 1,500	FRW 1,500
Other KCB subsidiaries Cards - intercompany/ les Cartes des autres filiales de KCB . - intersociétés/Amakarita y'ibindi bigo bishamikiye kuri KCB-Hagati y'ibigo.	FRW 1,500	FRW 1,500	FRW 1,500
ATM Mini statement / Mini relevé de guichet automatique/Raporo ngufi y'ibyakorewe ku cyuma babikuzaho	FRW 100	FRW 100	FRW 100

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ATM Receipt print out/Impression de reçu de guichet automatique/Gusohorerwa resi y'icyuma kibikuzwaho	FRW 100	FRW 100	FRW 100
Transaction on POS (merchant)/Transaction sur le point de vente (commerçant)/Kwishyura umucuruzi ukoresheje ikarita yo kubikuza no kwishyurana	Free/Gratuit/Nta kiguzi	Free/Gratuit/Nta kiguzi	Free/Gratuit/Nta kiguzi
Balance inquiry/Demande de solde/Kubaza amafanga asigaye kuri konti	Frw 100	Frw 100	Frw 100
Internet Banking/Services bancaires sur Internet/ serivi za Banki zikoresha interineti	Fees / Charges/Frais /Ikiguzi	Fees / Charges/Frais /Ikiguzi	Fees / Charges/Frais /Ikiguzi
Internet banking Acces/Accès aux services bancaires par Internet/Gutangira gukoresha serivisi za banki zikoresha interineti	Free/Gratuit/Nta kiguzi	Free/Gratuit/Nta kiguzi	Free/Gratuit/Nta kiguzi
I-Bank transfers Own account/Virements bancaires par internet- propre Compte /Kohereza kuri konti yawe	Frw 200	Frw 200	Frw 200
I-Bank single transfer (to accounts in the same bank)/Virement bancaire Internet unique (vers des comptes dans la même banque)/Kohereza inshuro imwe (kuri konti zo muri Banki imwe)	FRW 200 per transaction/ 200 Frw ku gikorwa	FRW 200 per transaction/ 200 Frw ku gikorwa	FRW 200 per transaction/ 200 Frw ku gikorwa
I-BankTransfer (EFT - Local Banks) FCY/Virement bancaire par internet (Transfert électronique de fonds - Banques locales) en devise/ Kohereza amadevize(Ukoresheje ikoranabuhanga-muri Banki zo mu gihugu)	0.5% of value transferred - min \$35, max \$200/0.5% de la valeur transférée - min \$35, max \$200/0.5% by'agaciro k'ayoherejwe- amake ni \$35 amenshi ni \$200	0.5% of value transferred - min \$35, max \$200/0.5% de la valeur transférée - min \$35, max \$200/0.5% by'agaciro k'ayoherejwe- amake ni \$35 amenshi ni \$200	0.5% of value transferred - min \$35, max \$200/0.5% de la valeur transférée - min \$35, max \$200/0.5% by'agaciro k'ayoherejwe- amake ni \$35 amenshi ni \$200
I-BankTransfer (EFT - Local Banks) LCY/Virement bancaire par internet (Transfert électronique de fonds - Banques locales) en monnaie locale/ Kohereza amafaranga y'u Rwanda (ukoresheje ikoranabuhanga- muri Banki zo mu gihugu)	FRW 500/ per transaction/ 500 Frw ku gikorwa	FRW 500/ per transaction/ 500 Frw ku gikorwa	FRW 500/ per transaction/ 500 Frw ku gikorwa
I-BankTransfer (RIPPS - Local Banks)/LCY/ Virement bancaire par internet(RIPPS- Banques locales) monnaie locale /Kohereza amafaranga y'u Rwanda (ukoresheje RIPPS muri Banki zo mu gihugu)	FRW 2,000/ per transaction/ 2,000 Frw uko wohereje amafaranga	FRW 2,000/ per transaction/ 2,000 Frw uko wohereje amafaranga	FRW 2,000/ per transaction/ 2,000 Frw uko wohereje amafaranga
I-BankTransfer (RIPPS - Local Banks)/FCY/ Virement bancaire par internet (RIPPS- Banques locales) en devise /Kohereza amadevize (ukoresheje RIPPS- muri Banki zo mu gihugu)	0.5% of value transferred - min \$35, max \$ 500/0,5% de la valeur trans- férée - min \$35, max \$500/0.5% by'agaciro k'ayoherejwe- amake ni \$35 amenshi ni \$500	0.5% of value transferred - min \$35, max \$ 500/0,5% de la valeur trans- férée - min \$35, max \$500/0.5% by'agaciro k'ayoherejwe- amake ni \$35 amenshi ni \$500	0.5% of value transferred - min \$35, max \$ 500/0,5% de la valeur trans- férée - min \$35, max \$500/0.5% by'agaciro k'ayoherejwe- amake ni \$35 amenshi ni \$500
Bulk transfers to BPR account/Transferts groupés vers le compte BPR/ Koherereza abantu benshi icyarimwe kuri konti za BPR	FRW 500 (from beneficiary)/500 FRW (du bénéficiaire)/500 Frw yishyurwa n'uwohererejwe	FRW 500 (from beneficiary)/500 FRW (du bénéficiaire)/500 Frw yishyurwa n'uwohererejwe	FRW 500 (from beneficiary)/500 FRW (du bénéficiaire)/500 Frw yishyurwa n'uwohererejwe
Bulk transfers to other banks/Transferts groupés vers les autres Banques /Koherereza abantu benshi icyarimwe ku zindi Banki	FRW 1,000 (from sender)/ 1,000 FRW (de l'expéditeur)/1,- 000Frw (yishyurwa n'uwo- hereje)	FRW 1,000 (from sender)/ 1,000 FRW (de l'expéditeur)/1,000Frw (yishyurwa n'uwo- hereje)	FRW 1,000 (from sender)/ 1,000 FRW (de l'expéditeur)/ 1,000Frw (yishyurwa n'uwo- hereje)
I-Bank bulk payment to Mobile phones users_ LCY/Paiement bancaire en masse par Internet aux utilisateurs de téléphones mobiles-,monnaie locale/Kwishyura abantu benshi icyarimwe kuri telefone zigendanwa mu ma FRW	FRW 500/ per transaction/ 500 Frw ku gikorwa	FRW 500/ per transaction/ 500 Frw ku gikorwa	FRW 500/ per transaction/ 500 Frw ku gikorwa

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I-Bank single transfer to Mobile phone/Virement bancaire unique vers un téléphone portable/kohereza inshuro imwe kuri telefone igendanwa	Frw 200	Frw 200	Frw 200
I-Bank transfer-Instant payment to other KCB Subsidiaries (Intercompany) /Virement bancaire par Internet-Paiement instantané vers d'autres filiales KCB (intersociétés)/Kohereza amafaranga ku zindi banki zishamikiye kuri KCB mu bindi bihugu	N/A: Ntibikoresheha	Up to \$ 300, charge \$4/ jusqu'à \$300, frais \$4	Up to \$ 300, charge \$4/ jusqu'à \$300, frais \$4
I-Bank transfer (SWIFT)/Virement bancaire par Internet (SWIFT)/ Kohereza hakoreshejwe SWIFT	N/A: Ntibikoresheha	0.5% of value transferred - min \$35, max \$ 200 /0,5% de la valeur transférée - min \$35, max \$200 USD/ 0.5% by'agaciro k'ayoherejwe - amake ni \$35, amenshi ni \$200	0.5% of value transferred - min \$35, max) max: \$500 /0,5% de la valeur transférée - min \$35, max : \$500/ 0.5% by'agaciro k'ayoherejwe - amake ni \$35, amenshi \$500
I-Bank tax payment-Paiement bancaire des taxes par Internet/ Kwishyurira imisoro muri banki	N/A : Ntibikoresheha	FRW 300 per transaction/300 Frw ku gikorwa	FRW 300 per transaction/300 Frw ku gikorwa
I-Bank service fee/Frais de service de banque par Internet/ ikiguzi cya serivisi za Banki zitangirwa kuri interineti	N/A: Ntibikoresheha	N/A: Ntibikoresheha	N/A: Ntibikoresheha
PIN reset/Réinitialisation du code PIN/Guhindura umubare w'ibanga	Free/Gratuit/Nta kiguzi	Free/Gratuit/Nta kiguzi	Free/Gratuit/Nta kiguzi
Inter- bank transfers/Virements interbancaires/ Kohereza mu zindi Banki	Frw 2,000	Frw 2,000	Frw 2,000
Buying Air time/Acheter une carte de téléphone / Kugura ikarita ya telefone	Free/Gratuit/Nta kiguzi	Free/Gratuit/Nta kiguzi	Free/Gratuit/Nta kiguzi
Pay TV (Tele 10, star times, canal+, etc.)/Paie- ment des factures de TV (Tele 10, star times, canal+, etc.)/ Kwishyura ifatabuzi rya televiziyo (Tele 10, star times, canal+, etc.)	Free/Gratuit/Nta kiguzi	Free/Gratuit/Nta kiguzi	Free/Gratuit/Nta kiguzi
Buying Cash Power: Achat du Cash Power/ Ku- gura umuriro	Free/Gratuit/Nta kiguzi	Free/Gratuit/Nta kiguzi	Free/Gratuit/Nta kiguzi
Bills payments (Electricity post paid): Paiements de factures (Électricité post payée)/Kwishyura fagitire (kubishyura fagitire z'umuriro)	FRW 75	FRW 75	FRW 75
Bills payments (Water): Paiements de factures (Eau)/ Kwishyura fagitire z'amazi	FRW 75	FRW 75	FRW 75
Balance/statement inquiry/Consultation de solde/relevé/Kureba amafaranga ari kuri konti cyangwa ibyakorewe kuri konti	Free/Gratuit/Nta kiguzi	Free/Gratuit/Nta kiguzi	Free/Gratuit/Nta kiguzi
Cheque book request/Demande de chéquier/Gu- saba agatabo ka sheki	Free/Gratuit/Nta kiguzi	Free/Gratuit/Nta kiguzi	Free/Gratuit/Nta kiguzi
RRA Tax Payment/Paiement de la taxe RRA/ Kwishyura imisoro ya RRA	FRW 500 per transaction	FRW 500 per transaction	FRW 500 per transaction
Mini statement /Mini relevé/Raporo ngufi y' ib- yako- rewe kuri konti	Free/Gratuit/Nta kiguzi	Free/Gratuit/Nta kiguzi	Free/Gratuit/Nta kiguzi
Full statement/ Relevé complet /Raporo yuzuye y'ibyakorewe kuri konti	Free/Gratuit/Nta kiguzi	Free/Gratuit/Nta kiguzi	Free/Gratuit/Nta kiguzi

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3. Mobile Banking/Les services bancaires par téléphone mobile /Serivisi zikorera kuri tele- phone igendanwa	Fees / Charges/Frais /Ikiguzi	Fees / Charges/Frais /Ikiguzi	Fees / Charges/Frais /Ikiguzi
Sms Alerts /Messages courts d'alerte/Ubutumwa bugufi bukubwira ibimaze gukorera kuri konti yawe	FRW 50 per sms /50Frw par message / 50 Frw kuri buri butumwa	FRW 50 per sms /50Frw par message / 50 Frw kuri buri butumwa	FRW 50 per sms /50Frw par message / 50 Frw kuri buri butumwa
Mobile banking balance inquiry /Consultation du solde bancaire par Téléphone mobile/ Kureba asigaye kuri konti	FRW 125	FRW 125	FRW 125
Mini Statement on Mobile Banking /Mini relevé sur les services bancaires au téléphones mobiles/Kureba raporo ngufi y'ibyakozwe ukoresheje telefone igendanwa	FRW 100 per request /100Frw par consultation /100Frw uko urebye	FRW 100 per request /100Frw par consultation /100Frw uko urebye	FRW 100 per request /100Frw par consultation /100Frw uko urebye
Mobile banking transfer account to account / Transfert bancaire par Téléphone mobile compte à compte/Kohereza uvana kuri konti ajya ku yindi konti wifashishije telefone igendanwa	FRW 200	FRW 200	FRW 200
Mobile Banking Transfer to other local banks_ LCY only /Transfert en monnaie locale uniquement par telephone mobile vers d'autres banques locales/ Kohereza amafaranga y'u Rwanda gusa ku zindi Banki ukoresheje telefone igendanwa	FRW 1,000	FRW 1,000	FRW 1,000
Mobile banking utility Payments (water, electricity): Postpaid /Services bancaires de Paiements par téléphone mobile (eau, électricité)- post-payé/ Kwishyura ukoresheje telefone igendanwa (amazi, umuriro) ku bishyura ibyo bakoresheje.	Frw 75	Frw 75	Frw 75
Mobile banking Pull & Push Services /Services bancaires par téléphones mobiles Pull &Push/ Serivisi zo gukura cyangwa gushyira amafaranga kuri telepone ava cyangwa ajya kuri konti	Free for own account /Gratuit/pour propre compte / nta kiguzi iyo ukoresha konti yawe	Free for own account /Gratuit/pour propre compte / nta kiguzi iyo ukoresha konti yawe	Free for own account /Gratuit/pour propre compte / nta kiguzi iyo ukoresha konti yawe
Iwacu (Agent Banking) /Iwacu (agent bancaire)/ Iwacu (intumwa za Banki)	See rate card /Voir les tarifs/ gukurikiza ibiciro byashyizweho	See rate card /Voir les tarifs/ gukurikiza ibiciro byashyizweho	See rate card /Voir les tarifs/ gukurikiza ibiciro byashyizweho
PIN reset /Réinitialisation du code PIN/ Guhindura umubare w'ibanga	Free /Gratuit/Nta kiguzi	Free /Gratuit/Nta kiguzi	Free /Gratuit/Nta kiguzi
Full statement / Relevé complet/Raporo yuzuye y'ibyakorewe kuri konti	FRW 500	FRW 500	FRW 500
Transfer to own account /Transfer à son propre compte/Kohereza kuri Konti yawe	Free /Gratuit/Nta kiguzi	Free /Gratuit/Nta kiguzi	Free /Gratuit/Nta kiguzi
Buying Air time /Acheter une carte de téléphone/ Kugura ikarita ya telefone	Free /Gratuit/Nta kiguzi	Free /Gratuit/Nta kiguzi	Free /Gratuit/Nta kiguzi
Pay TV (Tele 10, star times, canal+, etc.) /Paiement des factures de TV (Tele 10, star times, canal+, etc.)/ Kwishyura ifatabuguzi rya televiziyo (Tele 10, star times, canal+, n'ibindi.)	Free /Gratuit/Nta kiguzi	Free /Gratuit/Nta kiguzi	Free /Gratuit/Nta kiguzi
RRA Tax Payment / Paiement de la taxe RRA/ Kwishyura imisoro y'ikigo cy'igihugu cy'Imisoro n'Amahoro	FRW 300	FRW 300	FRW 300
Ejo Heza	FRW 500	FRW 500	FRW 500
Schoolfee payment / Paiement des frais scolaires/Kwishyura amafaranga y'ishuri	FRW 300	FRW 300	FRW 300
Proof of payment /Preuve de paiement / Icyemezo cy'uko wishyuye	Free/Gratuit/Nta kiguzi	Free/Gratuit/Nta kiguzi	Free/Gratuit/Nta kiguzi

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Loan application/ Demande de crédit /Gusaba inguzanyo	FRW 200	FRW 200	FRW 200
Cheque book request/ Demande de chéquier/Gusaba agatabo ka sheki	Free/ Gratuit/Nta kiguzi	Free/ Gratuit/Nta kiguzi	Free/ Gratuit/Nta kiguzi
Debit card request/ Demande la carte de débit Gusaba ikarita yo kubikuza no kwishyurana	Free/ Gratuit/Nta kiguzi	Free/ Gratuit/Nta kiguzi	Free/ Gratuit/Nta kiguzi
10.1 IZI CASH (Card less Witdrwal)/Retrait sans carte/Kubikuza ku byuma bibikuzwaho nta karita ikoreshejwe)	Fees / Charges/Frais /Ikiguzi	Fees / Charges/Frais /Ikiguzi	Fees / Charges/Frais /Ikiguzi
Sending between FRW 2,000 and FRW 10,000 / Envoi entre 2,000 FRW et 10,000 FRW/ Kohereza hagati ya 2,000Frw ni 10,000Frw	FRW 300	FRW 300	N/A: Ntibikoreshwa
Sending between FRW 10,001 and FRW 50,000/ Envoi entre 10,001 FRW et 50,000 FRW /Kohereza hagati ya 10,001Frw ni 50,000Frw	FRW 500	FRW 500	N/A: Ntibikoreshwa
Sending between FRW 50,001 and FRW 100,000/ Envoi entre Frw 50,001 et Frw100,000/ Kohereza hagati ya Frw50,001Frw na Frw 100,000Frw	FRW 800	FRW 800	N/A: Ntibikoreshwa
Sending between 100,001 and FRW 200,000/ Envoi entre 100,001 et 200,000 FRW/Kohereza hagati ya 100,001Frw na 200,000Frw	FRW 1,000	FRW 1,000	N/A: Ntibikoreshwa
TRADE FINANCE/ Ubucuruzi mpuzamuhanga/ Change et commerce international			
Foreign trade operations: Import LC Issuance/ Ibikorwa by'ubucuruzi mpuzamahanga: gutumiza ibicuruzwa hakoreshejwe inyandiko mpeshanguzanyo	Fees / Charge/Ikiguzi	Fees / Charge/Ikiguzi	Fees / Charge/Ikiguzi
Cash covered issuing commission- Umufuragi- ro ku nyandiko mpeshanguzanyo yishingiwe n'ubwizigame	N/A: Ntibikoreshwa	0.5% per quarter/0.5% par trimestre /0,5 % Buri gihembwe	0.5% per quarter/0.5% par trimestre/ 0,5 % Buri gihembwe
Non cash covered L/C issuing commission/ Umufuragi- ro ku nyandiko mpeshanguzanyo itishingiwe n'ubwizigame	N/A: Ntibikoreshwa	1% per quarter/1% par trimestre/1% buri gihembwe	1% per quarter/1% par trimestre/1 % Buri gihembwe
Increasing amount of LC - cash covered - Kongera umubare ku nyandiko mpeshanguzanyo yishingiwe n'ubwizigame	N/A: Ntibikoreshwa	0.5% per quarter or prorata/0.5% par trimestre ou prorata/0,5% : Buri gihembwe cyangwa hashingiwe ku minsi ishize	0.5% per quarter or prorata/0.5% per quarter or prorata/0,5%Buri gihembwe cyangwa hashingiwe ku minsi ishize
Increasing amount of LC - non cash covered - Kongera umubare ku nyandiko mpeshanguzanyo yishingiwe na Banki	N/A: Ntibikoreshwa	Min.0.75% per quarter Max. subject to facility agreement/ amake ni 0,75% buri gihembwe. Amenshi yishyurwa hakurikijwe ibiteganywa n'amasezero y'inguzanyo	Min.0.75% per quarter Max. subject to facility agreement/ amake ni 0,75% buri gihembwe. Amenshi yishyurwa hakurikijwe ibiteganywa n'amasezero y'inguzanyo
Extending duration of LC - cash covered portion- Kungerera igihe inyandiko mpeshanguzanyo yishingiwe n'ubwizigame	N/A: Ntibikoreshwa	0.5% per quarter or prorata/ 0,5% par trimestre ou prorata/0,5% Buri gihembwe cyangwa hashingiwe ku minsi ishize	0.5% per quarter or prorata/ 0,5%par trimestre ou prorata/0,5% Buri gihembwe cyangwa hashingiwe ku minsi ishize
Extending duration of LC - non cash covered portion - Kongerera igihe inyandiko mpeshanguzanyo yishingiwe na Banki	N/A: Ntibikoreshwa	Min.0.75% per quarter Max: subject to facility agreement/Min.0.75% par trimestre et max.dependant du contrat de credit/- amake ni 0,75% buri gihembwe. Amenshi yishyurwa hakurikijwe ibiteganywa n'amasezero y'inguzanyo	Min.0.75% per quarter Max: subject to facility agreement/Min.0.75% par trimestre et max.dependant du contrat de credit/- amake ni 0,75% buri gihembwe. Amenshi yishyurwa hakurikijwe ibiteganywa n'amasezero y'inguzanyo

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Modification of LC conditions - Guhindura ibiri mu nyandiko mpeshanguzanyo	N/A: Ntibikoreshwa	FRW 50,000	FRW 50,000
Cancellation Fee - Ikiguzi cyo gusesa inyandiko mpeshanguzanyo	N/A: Ntibikoreshwa	FRW 100,000	FRW 100,000
Payment commission - Kwishura umufaragiro	N/A: Ntibikoreshwa	0.3%	0.3%
Swift message fee at opening : Ikiguzi cyo gufungura Swift itangirwaho ubutumwa	N/A: Ntibikoreshwa	FRW 15,000	FRW 15,000
Other swift message : ubundi butumwa bwa Swift	N/A: Ntibikoreshwa	FRW 15,000	FRW 15,000
LC Issuance commission/ umufuragiro kw'itangwa ry'inyandiko mpeshanguzanyo	N/A: Ntibikoreshwa	0.5% of value of the LC/ 0.5% du montant de la LC/0.5% by'agaciro k'inyandiko mpe- shanguzanyo	0.5% value of the LC/0.5% du montant de la LC/0.5% by'agaciro k'inyandiko mpe- shanguzanyo
Amendments commission- extension/increase/ Umufaragiro ku mpinduka- kongerera igihe/ kongera umubare	N/A: Ntibikoreshwa	0.5% value of the increased portion	0.5% value of the increased portion
Amendments commission- others/ umufuragiro ku zindi mpinduka	N/A: Ntibikoreshwa	FRW 25,000	FRW 25,000
Expiring unutilised/cancellation of LC/ kurangiza igihe/guseswa kw'inyandiko mpeshamwenda	N/A: Ntibikoreshwa	0.2% of value of the LC - min 50,000 FRW max FRW 150,000 / 0.2% du montant de la LC - min 50,000 FRW max FRW 150,000 /0.2% by'agaciro k'inyandiko mpe- shanguzanyo, amake ni 50,0000, amenshi ni 150,000	0.2% of value of the LC - min 50,000 FRW max FRW 150,000 / 0.2% du montant de la LC - min 50,000 FRW max FRW 150,000 /0.2% by'agaciro k'inyandiko mpe- shanguzanyo, amake ni 50,0000, amenshi ni 150,000
SWIFT commission / Umufuragiro kuri SWIFT	N/A: Ntibikoreshwa	FRW 15,000	FRW 15,000
Import LC Negotiation/Négociation de la LC d'importation/ Gutumiza ibicurizwa hifashishijwe inyandiko mpeshamwenda yumvikanweho	Fees / Charges/Frais /Ikiguzi	Fees / Charges/Frais /Ikiguzi	Fees / Charges/Frais /Ikiguzi
Payment commission / Paiement de la commission/- Kwishyura umufaragiro	N/A: Ntibikoreshwa	0.5% value of the drawings (Min Frw 150,000)/ 0,5% valeur des tirages (Min 150,000)/ 0.5% y'agaciro k'ayakoreshejwe (amake ni Frw 150,000)	0.5% value of the drawings (Min Frw 150,000) / 0,5% valeur des tirages (Min Frw 150,000)/0.5% y'agaciro k'ayakoreshejwe (amake ni Frw 150,000)
Discrepancy commission/Écart de commission/ Umufuragiro ku kinyuranyo	N/A: Ntibikoreshwa	FRW 30,000	FRW 30,000
SWIFT commission/ Commission sur SWIFT/Umufaragiro kuri SWIFT	N/A: Ntibikoreshwa	FRW 15,000	FRW 15,000
Confirmation commission/ Commission de confirmation/ Umufuragiro ku nyandiko mpeshamwenda yemejwe	N/A: Ntibikoreshwa	At cost/ au prix de revient/ ku giciro cyayo	At cost/ Au prix de revient/ ku giciro cyayo
Opening of collection documents - ouverture de l'ncasement documentaire/Gufungura konti ishyirwaho amafaranga yishingira ibyatumiyejwe	N/A: Ntibikoreshwa	FRW 50,000	FRW 50,000
Export LC/ LC Exportation/ kohereza ibicuruzwa byishingiye n'inyandiko mpeshamwenda	Fees / Charges/Frais /Ikiguzi	Fees / Charges/Frais /Ikiguzi	Fees / Charges/Frais /Ikiguzi

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Confirmation commission/Commission de confirmation/ Umufuragiro wo kwemeza inyandiko mpeshamwenda	N/A: Ntibikoreshwa	0.3% of value of the LC with min FRW 100,000 max FRW 300,000- per Q (or part thereof)/ 0,3 % de la Valeur de LC avec min Frw100,000 max FRW 300,000 - par trimestre (ou une partie de celui-ci)/0.3% y'agaciro k'inyandiko mpeshamwenda amake ni 100,000Frw, amenshi ni 300.000Frw ku gihembwe (cyangwa igihe gito kuri cyo)	0.3% value of the LC with min FRW 100,000 max FRW 300,000- per Q (or part thereof)/ 0,3 % de la Valeur de LC avec min 100,000 FRW max FRW 300,000 - par trimestre (ou une partie de celui-ci)/0.3% y'agaciro k'inyandiko mpeshamwenda amake ni 100,000Frw, amenshi ni 300,000Frw -ku gihembwe (cyangwa igihe gito kuri cyo)
Negotiation commission/Commission de négociation/ Umufuragiro wishyurwa na Banki yatanze inyandiko mpeshamwenda	N/A: Ntibikoreshwa	0.3% of value of the Letter of credit/0.3% de la valeur de la LC/0.3% y'agaciro k'inyandiko mpeshamwenda	0.3% value of the Letter of credit/0.3% de la valeur de la LC/0.3% y'agaciro k'inyandiko mpeshamwenda
Amendment commission/Commission de modification/ Umufuragiro ku mpinduka ku nyandiko mpeshamwenda	N/A: Ntibikoreshwa	FRW 25,000	FRW 25,000
SWIFT commission/ Commission sur SWIFT/ Umufuragiro kuri SWIFT	N/A: Ntibikoreshwa	FRW 15,000	FRW 15,000
Handling fee/Frais de gestion/ Ayishyurwa ku mirimo yakozwe	N/A: Ntibikoreshwa	FRW 10,000	FRW 10,000
Payment commission/Paiement de commission / kwishyura umufuragiro	N/A: Ntibikoreshwa	0.5% max. 250,000/0,5% amenshi ni Frw 250.000	0.5% max 250,000/0,5% amenshi ni Frw 250.000
Import Collections/L'encaissement à l'importation/Icyemezo gitangwa na Banki y'uwatumije ibicuruzwa ko uwabyohereje azishyurwa	Fees / Charges	Fees / Charges	Fees / Charges
Processing fee/ Opening commission/Frais de traitement/ Commission d'ouverture/ Ayishyurwa ku byakozwe/umufuragiro wishyurwa n'uwohereje ibicuruzwa	N/A: Ntibikoreshwa	FRW 15,000	FRW 15,000
Retirement commission/payment/ commission d'expiration/paiement/ Kwishyura umufuragiro ku yakerewe kwishyurwa	N/A: Ntibikoreshwa	0.5% value of the amount, min Frw 50,000, max Frw 250,000/0,5% valeur du montant, min Frw 50,000, max Frw 250 000/0,5% ku gaciro ku mubare wose, amake ni Frw50,0000, amenshi ni Frw250,000	0.5% value of the amount, min 50,000, max 250,000/0,5% valeur du montant, min 50,000, max 250,000/0,5% ku gaciro ku mubare wose, amake ni 50,0000, amenshi ni 250,000
SWIFT commission/ Commission sur SWIFT/ Umufuragiro kuri SWIFT	N/A: Ntibikoreshwa	FRW 15,000	FRW 15,000
Unpaid bills supervision/Surveillance des Factures impayées/Gukurikirana Fagitiri zitishyuye	N/A: Ntibikoreshwa	Frw 20,000/month/20,000 FRW/mois/ 200,000Frw buri kwezi	FRW 20,000/month/20,000 FRW/mois/ 200,000Frw buri kwezi
Payment commission/Paiement de commission / kwishyura umufuragiro	N/A: Ntibikoreshwa	Frw 10,000	Frw 10,000
Advising commission/Commission de conseil/ Umufuragiro ku nama zatanzwe	N/A: Ntibikoreshwa	FRW15,000	FRW15,000
Returned documents/Documents retournés/Inyandiko zagaruwe kuko inyandiko mpeshamwenda yarengeje igihe	N/A: Ntibikoreshwa	FRW50,000	FRW50,000
Export Collections/L'encaissement à l'exportation /Icyemezo kishingira ko uwohererejwe ibicuruzwa azahita yishyura bimugezeho	Fees / Charges/Frais /Ikiguzi	Fees / Charges/Frais /Ikiguzi	Fees / Charges/Frais /Ikiguzi

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Processing fee/ Opening commission/Frais de traitement/ Commission d'ouverture/ Ayishyurwa ku byakozwe/umufuragiro wishyurwa n'uwohereje ibicuruzwa	N/A: Ntibikoreshwa	FRW 30,000	FRW 30,000
Retirement commission/payment/ commission d'expiration/paiement/ Kwishyura umufuragiro ku yakererewe kwishyurwa	N/A: Ntibikoreshwa	0.5% min 50,000; max FRW 250,000/0,5% am ake ni 50,000 amenshi ni 250,000Frw	0.5% min 50,000; max FRW 250,000/0.5% am ake ni Frw50,000 amenshi ni -250,000Frw
Release chaser/ tracer letter commission/ Commission de libération de la lettre de suivi/ traceur/Umufuragiro ku nteguza ko inyandiko mpeshamwenda izafungwa itariki ya nyuma igeze	N/A: Ntibikoreshwa	FRW 30,000	FRW 30,000
Swift commission/ Commission sur Swift /Umufuragiro kuri SWIFT	N/A: Ntibikoreshwa	FRW 15,000	FRW 15,000
Bills Discounting/ L'escompte de facture / inyungu zishyurwa mbere yo kwishyura fagitire	N/A: Ntibikoreshwa	1% of value of the bill to be discounted/1% valeur de la facture à escompter/ 1% y'agaciro ka fagitire yishyurwa	1% of value of the bill to be discounted/1% valeur de la facture à escompter/ 1% y'agaciro ka fagitire yishyurwa
Handling fee/ Frais de gestion/ Ayishyurwa ku mirimo yakozwe	N/A: Ntibikoreshwa	FRW 10,000	FRW 10,000
Payment commission/ Paiement de commission / kwishyura umufuragiro	N/A: Ntibikoreshwa	0.5% max 250,000/ 0.5% amenshi ni Frw250,000	0.5% max 250,000/ 0.5% amenshi ni Frw250,000
Advising customers/ Conseiller les clients/Umufuragiro ku nama zatanzwe	N/A: Ntibikoreshwa	0.3% max Frw100,000/ 0.3% amenshi ni 100,000Frw	0.3% Max FRW100,000/ 0.3% amenshi ni 100,000 Frw
Guarantees Commission/la commission de garantie/Umufuragiro ubarwa uherye igihe ubwishingizi buzatangira gukoreshwa	Fees / Charges/Frais /Ikiguzi	Fees / Charges/Frais /Ikiguzi	Fees / Charges/Frais /Ikiguzi
Guarantee issuance- Cash collateralised/ Émission de garantie- couverte en espèce / Ubwishingizi bwatanzwe/Buzigamiye	N/A: Ntibikoreshwa	2%p.a, Min Frw 25,000, Max – Frw 500,000/ 2% buri mwaka, amake ni 25,000Frw, amenshi ni Frw 500,000	2% p.a Min Frw 25,000/ 0.2% buri mwaka, amake ni 25,000Frw, amenshi ni Frw 500,000
Amendments/ Amendement /Impinduka	N/A: Ntibikoreshwa	FRW 50,000	FRW 50,000
Management fee/ Frais de gestion/Ayishyurwa ku gucunga ingwate yatanzwe	N/A: Ntibikoreshwa	Frw 25,000 per quarter/ 25,000 FRW par trimestre/ 25,000Frw ku gihembwe	FRW 25,000 per quarter/ 25,000 FRW par trimestre/ 25,000Frw ku gihembwe
Handling fee/ Frais de gestion/ Ayishyurwa ku mirimo yakozwe	N/A: Ntibikoreshwa	FRW 20,000	FRW 20,000
Guarantee issuance-Non cash collateralized/ Émission de garantie- non couverte en espèce / Ingwate yatanzwe itazigamiye	N/A: Ntibikoreshwa	4% p.a, Min Frw25,000, Max Frw 500,000/ Émission de garantie-Non couverte en espèces : 4% p.a, Min 25,000 Frw, Max-Frw 500,000 / ingwate yatanzwe itazigamiye: 4% ku mwaka, amake ni 25,000Frw, amenshi ni Frw 500,000.	4% p.a, Min Frw25,000, Max Frw 500,000/ Émission de garantie-Non couverte en espèces : 4% p.a, Min 25,000 Frw, Max-Frw 500,000 / ingwate yatanzwe itazigamiye: 4% ku mwaka, amake ni 25,000Frw, amenshi ni Frw 500,000.
Cancellation/ Annulation/ guhagarika ingwate yatanzwe	N/A: Ntibikoreshwa	FRW30,000	FRW30,000
Guarantee limit/ Limite de la garantie/Umubare ntarengwa ugomba kwishingirwa	N/A: Ntibikoreshwa	No limit observing Bank core capital of 25%/Aucune limite : se conforme au capital de base de la Banque de 25 %/ Nta mubare ntarengwa; kubahiriza 25% by'imari shingiro	No limit: Observing Bank core capital of 25%/Aucune limite : se conforme au capital de base de la Banque de 25 %/ Nta mubare ntarengwa; kubahiriza 25% by'imari shingiro

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Loans and Overdrafts Services/Services de prêts et découverts/ Serivisi z' inguzanyo n'inguzanyo z'ingoboka	Fees / Charges/Frais /Ikiguzi	Fees / Charges/Frais /Ikiguzi	Fees / Charges/Frais /Ikiguzi
Loan Application Processing Fee (Any)/Frais de traitement de demande de crédit (tous)/igicro cyo kwiga dossier isaba inguzanyo (iyo ari yo yose)	Frw 10,000	FRW 30,000	N/A: Ntibikoreshwa
Loan Restructure processing fee (any changes on current loan terms)/Frais de traitement de restructuration de crédit (tout changement sur les conditions de crédit actuelles)/Igicro cyo kuvugurura amasezerano y'inguzanyo (impinduka iyo ari yo yose ku masezerano y'inguzanyo).	2% of the restructured amount/2% du crédit restructure/ 2% y'agaciro k'inguzanyo.	SME & Mortgage : 1%, Min Frw 10,000 Max 300,000	SME & Mortgage : 1%, Min Frw 10,000 Max 300,000
Loans negotiation/Facility fee/Négociation des prêts/ Frais de crédit /Ayishyurwa ku nguzanyo Banki yemejwe	2% min 15,000 on Personal Loans and 1% on Home loan, charged on the approved loan amount/2% min 15,000 sur les prêts personnels et 1% sur le crédit immobilier, facturés sur le montant du crédit approuvé/2% amake ni 15,000 ku nguzanyo yo kwikenura na 1% ku nguzanyo yo kubaka nzu ya mbere, atangwa ku nguzanyo yemejwe.	1% min 200,000 (CIB) and 100,000 (BB), charged on the approved loan amount/ 1% min 200,000 (CIB), et 100,000(BB), facturés sur le montant du crédit approuvé/1% amake ni 200,000 (ibigo binini), 100,000 (ibigo bito n'ibiciriritse)	1% min 200,000 (CIB) and 100,000 (BB), charged on the approved loan amount/ 1% min 200,000 (CIB), et 100,000(BB), facturés sur le montant du crédit approuvé/1% amake ni 200,000 (ibigo binini), 100,000 (ibigo bito n'ibiciriritse)
Quinzaine (OD) facility for Salaried Customers/ Quinzaine (OD) pour Clients Saliés/ Inguzanyo y'ingoboka itangwa hagati mu kwezi ku bakorera umushahara	Facility fee 5 % flat per month of the utilised amount (no interest)/Frais de crédit 5 % forfaitaire par mois du montant utilisé (pas d'intérêt)/ 5% adahinduka buri kwezi ku nguzanyo yatanzwe (nta nyungu zitangwa)	N/A: Ntibikoreshwa	N/A: Ntibikoreshwa
Interest rate (All loans and advances)/Taux d'intérêt (Tous les crédits et avances)/ Igipimo cy'inyungu (inguzanyo zose n'inguzanyo z'ingoboka)	Base rate +,- Margin/Taux de base +,- Marge /Iqipimo shingiro cy'inyungu+,inyungu rusange	Base rate +,- Margin/Taux de base +,- Marge /Iqipimo shingiro cy'inyungu+,inyungu rusange	Base rate +,- Margin/Taux de base +,- Marge /Iqipimo shingiro cy'inyungu+,inyungu rusange
Early repayment fee (customer's own cash)/ Frais de remboursement anticipé (par fond propre du client)/Igicro cyo kwishyura mbere (igihe umukiliya yiyishyuriye)	Free/Gratuit/Nta kiguzi	Free/Gratuit/Nta kiguzi	Free/Gratuit/Nta kiguzi
Early repayment fee (Buy Out by Other bank)/ Frais de remboursement anticipé (Rachat par une autre banque)/Igicro cyo kwishyura mbere (igihe inguzanyo iguzwe n'indi Banki)	8% of the outstanding Amount /8% du montant restant dû/ 8% ku nguzanyo isigaje kwishyurwa	8% of the outstanding Amount /8% du montant restant dû/ 8% ku nguzanyo isigaje kwishyurwa	8% of the outstanding Amount /8% du montant restant dû/ 8% ku nguzanyo isigaje kwishyurwa
Management fee/Frais de gestion//igicro cyo gucunga inguzanyo/ .	0.1% per month of the disbursed loan amount and minimum of Frw 1,250 per month/0,1% par mois du montant du crédit débloqué et un minimum de 1,250 Frw par mois /0,1% buri kwezi ku nguzanyo yatanzwe, amake ni 1.250 buri kwezi.	0.1% per month/0.1% par mois/0.1% buri kwezi	0.1% per month/0.1% par mois/0.1% buri kwezi

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Penalties on Arrears/Pénalités d'arriérés/Inyun-gu z'ubukererwe	3% flat per month on de-layed installment/3% forfaitaire par mois sur la mensualité impayée/3% adahinduka buri kwezi kuy-akererewe kwishyurwa.	3% flat per month on de-layed installment/3% forfaitaire par mois sur la mensualité impayée/3% adahinduka buri kwezi kuy-akererewe kwishyurwa.	3% flat per month on de-layed installment/3% forfaitaire par mois sur la mensualité impayée/3% adahinduka buri kwezi kuy-akererewe kwishyurwa.
Offer letter cancellation fees/Frais d'annulation de la lettre d'offre /Ibaruwa ihagarika inguzanyo yemejwe.	N/A: Ntibikoreshwa	SME: Frw25,000; Corporate: FRW 200,000/PME : 25000 FRW ; Entreprise : 200 000 FRW/Ibigito bito n'ibiciriritse :Frw25.000, ibigo binini : 200,000Frw	SME: FRW 25,000; Corporate: FRW 200,000/PME : 25,000 FRW ; Entreprise : 200 000 FRW/Ibigito bito n'ibiciriritse :25.000, ibigo binini :200,000Frw
Late registration fees (Effective from 30 days after partial disbursement)/Frais d'enregistrement tardif (En vigueur à partir de 30 jours après le déblocage partiel)/Ikiguzi cyo gukererwa kwandikisha inguzo (itangira kubarwa guhera ku minsi 30 hamaze gutangwa icyiciro cya mbere cy'inguzanyo)	N/A: Ntibikoreshwa	0.5%	0.5%
Perfection fees/ Frais d'enregistrement /Igiciro cyo kwandikisha ingwate	FRW 25,000/ Per each security registered/25 000 FRW/ Pour chaque garantie enregistré/ 25.000Frw kuri buri ngwate yanditse	FRW 25,000/ Per each security registered/25,000 FRW/ Pour chaque garantie enregistré/ 25,000Frw kuri buri ngwate yanditse	FRW 25,000/ Per each security registered/25,000 FRW/ Pour chaque garantie enregistré/ 25,000Frw kuri buri ngwate yanditse
Collateral release/La main levée d'hypothèque/ Igiciro cyo gusubiza ingwate yatanzwe	N/A: Ntibikoreshwa	N/A: Ntibikoreshwa	N/A: Ntibikoreshwa
Loan Clearance Certificate/Attestation de solde de crédit / Icyemezo cy'uko inguzanyo yarangije kwishyurwa	Free/Gratuit/Nta kiguzi	Free/Gratuit/Nta kiguzi	Free/Gratuit/Nta kiguzi
Non utilization fee for overdraft and line of credit/Frais de non utilisation pour découvert et de la ligne de crédit/ Igiciro cyo kudakoresha inguzanyo y'ingoboka yatanzwe	N/A: Ntibikoreshwa	0.5% per quarter; min FRW 50,000/0,5 % par trimestre ; min 50 000 FRW/ 0.5% buri gihembwe, amake ni 50,000Frw	0.5% per quarter; min FRW 50,000/0,5 % par trimestre ; min 50,000 FRW/ 0.5% buri gihembwe, amake ni 50,000Frw
Loan Extension fee/Frais de prolongation de crédiit / Igiciro cyo kongera igihe cy'inguzanyo	Free/Gratuit/Nta kiguzi	Free/Gratuit/Nta kiguzi	Free/Gratuit/Nta kiguzi
Commitment fee on the undrawn portion of the loan amount (Applicable 6 Months from date of facility agreement)/Commission d'engagement sur la partie non utilisée du montant du crédit (Applicable 6 mois à compter de la date de l'accord de crédit)/Umufaragiro ku gice cy'inguzanyo kitakoreshejwe (ubarwa uherye ku kweze kwa 6 inguzanyo itanzwe)	1% of the undrawn portion amount of the loan (per quarter) / 1% du montant de la partie non utilisée du crédit (par trimestre) / 1% y'igice cy'inguzanyo itarakoreshejwe (buri gihembwe)	0.5% of the undrawn portion amount of the loan (per quarter)/0.5% du montant de la partie non utilisée du crédit (par trimestre)/ 0.5 % y'igice cy'inguzanyo itarakoreshejwe (buri gihembwe)	0.5% of the undrawn portion amount of the loan (per quarter)/0.5% du montant de la partie non utilisée du crédit (par trimestre)/ 0.5 % y'igice cy'inguzanyo itarakoreshejwe (buri gihembwe)
Change of existing loan terms and conditions/ Modification des conditions de crédit existantes / Guhindura amasezerano y'inguzanyo	FRW 30,000	FRW 50,000	FRW 50,000

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Loan Cancellation Fee /Frais d'annulation de crédit /Ikiguzi cyo gusesa amasezerano y'inguzanyo	1% of the Approved Amount/1% du montant approuvé/1% y'inguzanyo yemejwe	1% of the Approved Amount/1% du montant approuvé/1% y'inguzanyo yemejwe	1% of the Approved Amount/1% du montant approuvé/1% y'inguzanyo yemejwe
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Agency Banking/Agence bancaire/ Intumwa ya Banki				
Bank Services/Services bancaires/serivisi za Banki		From/De/ Guhera	To/A/Kugeza	Customer Charges/ Frais client/Ayishyurwa n'umkiliya
Deposit/Dépôt/Kubitsa		1,000	5,000	0
		5,001	10,000	0
		10,001	20,000	0
		20,001	40,000	0
		40,001	75,000	0
		75,001	150,000	0
		150,001	300,000	0
		300,001	500,000	0
		500,001	800,000	0
		800,001	1,000,000	0
		1,000,001	1,500,000	0
		1,500,001	5,000,000	0
Withdrawal/Retrait/Kubikuza		1,000	5,000	200
		5,001	10,000	250
		10,001	20,000	300
		20,001	40,000	350
		40,001	75,000	650
		75,001	150,000	900
		150,001	300,000	1,500
		300,001	500,000	2,500
		500,001	800,000	3,000
		800,001	1,000,000	3,000
IZI Cash		2,000	10,000	300
		10,001	50,000	500
		50,001	100,000	800
		100,001	200,000	1,000
Send Money/Envoyer de l'argent/Kohereza amafaranga		1,000	10,000	150
		10,001	20,000	250
		20,001	40,000	300
		40,001	75,000	550
		75,001	150,000	1000
		150,001	300,000	1500
		300,001	500,000	2200
Recieve Money/Recevoir de l'argent/Kwakira amafaranga		1,000	10,000	0
		10,001	20,000	0
		20,001	40,000	0
		40,001	75,000	0
		75,001	150,000	0
		150,001	300,000	0
		300,001	500,000	0

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EUCL Electricity/ Électricité EUCL/ Kwishyura umuriro		N/A: Ntibikoreshwa	N/A: Ntibikoreshwa	0
RRA Tax Payment/Paiement de la taxe RRA/ Kwishyura imisoro y'ikigo cy'igihugu cy'Imisoro n'Amahoro		1	1,000	200
		1,001	3,000	300
		3,001	5,000	400
		5,001	10,000	500
		10,001	20,000	600
		20,001	40,000	700
		40,001	75,000	1000
		75,001	150,000	1600
		150,001	300,000	2000
		300,001	500,000	3000
		500,001	800,000	4000
		800,001	1,000,000	4000
		1,000,001	1,500,000	5000
	1,500,001	5,000,000	5000	
Balance Enquiry/Kubaza asigaye kuri konti				100
Agent - Agent Float Transfer/Agent - Transfert de flotte d'agent/Intumwa ya banki/ Kohereza amafanga bikorwa n'intumwa ya Banki	Deposit/Dépôt/ Kubitsa	100,000	2,000,000	0
	Withdrawal/Retrait/ Kubikuza	100,000	2,000,000	0
Account opening/Ouverture de compte/Gufungura konti				500

Card Business/Carte Affaires/ Ikarita za Banki

PREPAID CARDS/CARTES PRÉPAYÉES/ IKARITA YO KWISHYURA MBERE		DEBIT CARD(Frw)/CARTE DE DÉBIT (Frw)/IKARITA YO KUBIKUZA NO KWISHYURANA (Frw)			
Fee Type/Type de frais/Ubwoko bw'ikishyurirwa	Fees / Charges/Frais / Ikiguzi	Fee Type/Type de frais/ Ubwoko bw'ikishyurirwa	BPR Classic /BPR Classique/ Asanzwe yishyurwa muri BPR	BPR Gold / BPR en Or/Uwahawe serivi zisumbuye	BPR Platinum / BPR Platinum/ uwahawe serivisi z'ikirenga
Cash withdrawal (on us) - FRW/Retrait d'espèces (dans la banque) - FRW/ kubikuza amafanga y'u Rwanda (mu Banki) -	Frw 250	Cash withdrawal (on us) - FRW/Retrait d'espèces (dans la banque) - FRW/ kubikuza (mu Banki) - Frw	FRW 250	FRW 250	FRW 250
Bpr bank Cards on international ATMS/ Cartes bancaires de Bpr sur GABs internationaux/ Kubikuza ukoresheje ikarita ya BPR ku byuma bibikuzwaho byo mu mahanga	\$3	Bpr bank Cards on international ATMS/ Cartes bancaires de Bpr sur GABs internationaux/ Kubikuza ukoresheje ikarita ya BPR ku byuma bibikuzwaho byo mu mahanga	\$ 3	\$ 3	\$3

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Cash withdrawal (off us) - FRW/Retrait d'espèces dans les autres banques) - FRW/Kubikuza amafaranga y'Rwanda (mu zindi Banki)	FRW 1,000	Cash withdrawal (off us) - FRW/Retrait d'espèces dans les autres banques) - FRW/Kubikuza amafaranga y'Rwanda (mu zindi Banki)	FRW 1,000	FRW 1,000	FRW 1,000
Other KCB subs. Cards - intercompany (ATM withdrawals) /Autres filiales de KCB. Cartes - intersociétés (Retraits aux guichets automatiques)/Amakarita y'Ibindi bigo bishamikiye kuri KCB-Hagati y'ibigo (Kubikuza ku byuma bya ATM)	\$ 1	Other KCB subs. Cards - intercompany (ATM withdrawals) /Autres filiales de KCB. Cartes - intersociétés (Retraits aux guichets automatiques)/ Amakarita y'Ibindi bigo bishamikiye kuri KCB-Hagati y'ibigo (Kubikuza ku byuma bya ATM)	FRW 1,500	FRW 1,500	FRW 1,500
Cash withdrawal (on us) - USD/Retrait d'espèces (dans la Banque) - USD /kubikuza amadorali y'Amerika (muri Banki)-	\$ 1	Cash withdrawal (on us) - USD/Retrait d'espèces (dans la Banque) - USD /kubikuza amadorali y'Amerika (muri Banki)-	\$1	\$1	\$ 1
Card issuance/Émission de la carte/ Gutanga ikarita	FRW 4,000	Card issuance/Émission de la carte/ Gutanga ikarita	FRW 5,000	FRW 5,000	FRW 10,000
Initial Deposit (Minimum balance)/ Dépôt initial (solde minimum)/Kubitsa bwa mbere (amakeya)	FRW 1,000	Card replacement/Ikarita isimbura iyo wari ufite	FRW 5,000	FRW 5,000	FRW 10,000
Card replacement/Remplacement de la carte/Ikarita isimbura iyo wari ufite	FRW 4,000	Card Stop fee/Frais d'arrêt de la carte/ Ikiguzi cyo guharikisha ikarita	FRW 0	FRW 0	FRW 0
Card Stop fee/Frais d'arrêt de la carte/ Ikiguzi cyo guharikisha ikarita	0	Annual fee/Frais annuel	FRW 3,500	FRW 3,500	FRW 3,500
Annual fee/Frais annuel/Ayishyurwa ku mwaka	FRW 4,000				

Debit USD/ikarita yo kubikuza amadorali ya amerika/ Débit USD

Fee Type/Type de frais/ Ubwoko bw'ikishyurirwa	Fees / Charges/Frais / Ikiguzi	Tax/Taxes /Umusoro
Fee Type/Type de frais/ Ubwoko bw'ikishyurirwa	Fees / Charges/Frais / Ikiguzi	Tax/Taxes /Umusoro
Cash withdrawal (on us) - USD/Retrait d'espèces (dans la Banque) - USD/ Kubikuza Amadorali ya Amerika (muri Banki)-	\$0.25	EXEMPT/exonéré/Bira-sonewe
Bpr bank Cards on international ATMS/ Cartes bancaires de Bpr sur GABs internationaux/Kubikuza ukoresheje ikarita ya BPR ku byuma bibikuzwaho byo mu mahanga	\$3.00	EXEMPT/exonéré/Bira-sonewe
Cash withdrawal (off us) - FRW/Retrait d'espèces dans les autres banques) - FRW/ kubikuza amafaranga y'u Rwanda (mu zindi Banki) -	\$1.00	EXEMPT/exonéré/Bira-sonewe

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Other KCB subs. Cards - intercompany/ Autres filiales de KCB. Cartes - intersociétés /Amakarita y'ibindi bigo bishami-kiye kuri KCB- Hagati y'ibigo	\$1.50	EXEMPT/exonéré/Birasonewe
ATM Mini statement/Mini relevé de guichet automatique/Raporo ngufi y'ibyakorewe kuri ATM	\$0.10	EXEMPT/exonéré/Birasonewe
ATM Receipt print out/Impression de reçu de guichet automatique/Gusohora resi kuri ATM	\$0.10	EXEMPT/exonéré/Birasonewe
Card issuance/Émission de la carte/ Gutanga ikarita	\$4.00	EXEMPT/exonéré/Birasonewe
Card issuance_ Micro customers/Émission de la carte_ Micro clients/ Gutanga ikarita ku bakiliya bato	\$4.00	EXEMPT/exonéré/Birasonewe
Card replacement/Remplacement de la carte/Ikarita isimbura iyo wari ufite	\$4.00	EXEMPT/exonéré/Birasonewe
Card Stop fee/Frais d'arrêt de la carte/ Ikiguzi cyo guharikisha ikarita	\$0.00	EXEMPT/exonéré/Birasonewe
Annual fee/Frais annuel/Ayishyurwa ku mwaka	\$3.50	EXEMPT/exonéré/Birasonewe

CREDIT CARD/ IKARITA YO KWISHYURA/ CARTE DE CRÉDIT

Fee Type/Type de frais/Ubwoko bw'ikishyurirwa	BPR Classic /BPR Classique/Asanzwe yishyurwa muri BPR	BPR Gold / BPR en Or/Uwahawe serivi zisumbuye	BPR Platinum / BPR Platinum/ uwahawe serivisi z'ikirenga	Corporate/Entreprise et personne morale /Abakiliya banini	Tax/taxe/Umusoro
Joining fee/Frais d'inscription/Ayishyurwa n'utangiywe kuyikoresha	RWF 10,000	RWF 20,000	RWF 40,000	RWF 50,000	EXEMPT/exonéré/Birasonewe
Annual fee/Frais annuel/ Ayishyurwa ku mwaka	RWF 15,000	RWF 25,000	RWF 45,000	RWF 50,000	EXEMPT/exonéré/Birasonewe
Debit Interest rate/ Taux d'intérêt de Débit/Igipimo cy'inyungu yo kubikuza	3.5%	3.5%	3.5%	3.5%	EXEMPT/exonéré/Birasonewe
Late payment fee/Frais de retard de paiement/Ayishyurwa n'uwakere- erewe kwishyura	5% of amount due/5% du montant dû/5% by'ayo yagombaga kwishyura	5% of amount due/5% du montant dû/5% by'ayo yagombaga kwishyura	5% of amount due/5% du montant dû/5% by'ayo yagombaga kwishyura	5% of amount due/5% du montant dû/5% by'ayo yagombaga kwishyura	EXEMPT/exonéré/Birasonewe
Cash disbursement fee ATM/Frais de décaissement en espèces ATM/ Ayishyurwa ku mafaranga yibikujwe kuri ATM	6% of amount withdrawn/ % du montant retiré/ 6% y'umubare w'ama- faranga yabikujwe	6% of amount withdrawn/6% du montant retiré/ 6% y'umubare w'ama- faranga yabikujwe	6% of amount withdrawn/6% du montant retiré/ 6% y'umubare w'ama- faranga yabikujwe	6% of amount withdrawn/6% du montant retiré/ 6% y'umubare w'ama- faranga yabikujwe	EXEMPT/exonéré/Birasonewe
Cash disbursement fee POS/Frais de décaissement en espèces POS/Ayishyurwa ku mafaranga yibikujwe ku mucuruza (POS)	5% of amount/5% du montant/5% y'umubare w'ama- faranga yabikujwe	5% of amount/5% du montant/5% y'umubare w'ama- faranga yabikujwe	5% of amount/5% du montant/5% y'umubare w'ama- faranga yabikujwe	5% of amount/5% du montant/5% y'umubare w'ama- faranga yabikujwe	EXEMPT/exonéré/Birasonewe

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Supplementary card annual fee/ Frais annuel supplémentaire de la carte / Inyongera ku mafaranga yishyurwa ku ikarita ku mwaka	Frw 20,000	Frw 20,000	Frw 20,000	Frw 20,000	EXEMPT/exonéré/ Birasonewe
Over limit fee /Frais de dépassement de limite/ Ikiguzi ku-warengeje umubare wateganyijwe	2,5%	2,5%	2,5%	2,5%	EXEMPT/exonéré/ Birasonewe
Cash withdrawal (on us) - FRW/ Retrait en espèces (dans la Banque) - FRW/ kubikuza amafaranga y'u Rwanda (muri Banki)	FRW 250	FRW 250	FRW 250	FRW 250	EXEMPT/exonéré/ Birasonewe
Bpr bank Cards on international ATMS/Cartes bancaires de Bpr sur GABs internationaux/ Kubikuza ukoresheje ikarita ya BPR ku byuma bibikuzwaho byo mu mahanga	USD 3	USD 3	USD 3	USD 3	EXEMPT/exonéré/ Birasonewe
Cash withdrawal (off us)/FRW/ Retrait d'espèces dans les autres banques) / FRW/Kubikuza amafaranga y'u Rwanda(mu zindi Banki)	FRW 1,000	FRW 1,000	FRW 1,000	FRW 1,000	EXEMPT/exonéré/ Birasonewe
Other KCB subs. Cards - intercompany/Autres filiales de KCB. Cartes - intersociétés /Amakarita y'ibindi bigo bishamikiye kuri KCB- Hagati y'ibigo	FRW 1,500	FRW 1,500	FRW 1,500	FRW 1,500	EXEMPT/exonéré/ Birasonewe
ATM Mini statement/Mini relevé de guichet automatique/Raporo ngufi itangwa n'ibyuma bibikuzwaho	FRW 100	FRW 100	FRW 100	FRW 100	EXEMPT/exonéré/ Birasonewe
ATM Receipt print out/Impression de reçu de guichet automatique/ Raporo ngufi itangwa n'ibyuma bibikuzwaho	FRW 100	FRW 100	FRW 100	FRW 100	EXEMPT/exonéré/ Birasonewe
Card replacement/Remplacement de la carte/ Ikarita isimbura iyo wari ufite	FRW 10,000	20,000	FRW 40,000	FRW 50,000	EXEMPT/exonéré/ Birasonewe
Card Stop fee/Frais d'arrêt de la carte/ Ikiguzi cyo guharikisha ikarita	FRW 0	FRW 0	FRW 0	FRW 0	EXEMPT/exonéré/ Birasonewe
Credit Life Insurance fee (mandatory)/Frais de crédit d'assurance-vie (obligatoire)/ Ikiguzi cy'ubwish-ingizi bw'ubuzima bw'uwahawe ikarita (ni ngombwa)	As per insurance policy	As per insurance policy	As per insurance policy	As per insurance policy	EXEMPT/exonéré/ Birasonewe

NOTES : All prices are VAT Exclusive/ Tous les prix sont hors TVA/ Ibiciro byose ntibibariwemo umusoro ku nyongeragaciro

Rates are effective from 1st September 2023/ Les tarifs sont en vigueur à partir du 1 septembre 2023
Ibi biciro biratangira gukoreshwa guhera kuwa 01 Nzeri 2023